Privacy Policy

Rosa Mosaic and Tile Company ("Rosa Mosaic") values your privacy and is committed to protecting your personal information. This Privacy Policy outlines the types of data we collect, how it is used, who we share it with, and your rights regarding your information. This policy applies to all information collected through our website, contact forms, Short Message Service ("SMS"), Multimedia Message Service ("MMS") and any other digital communication services.

1. What Personal Information We Collect

We may collect the following types of personal information:

- Contact Information: Name, phone number, email address, company name, job title, mailing address, and any other contact information provided
- Website Usage Data: IP address, browser type, pages visited, and other analytics collected via cookies or similar technologies
- Information submitted by forms, quote requests, job applications, email, text, or general inquiries

2. How Personal Information Is Used

We use your information to:

- Respond to inquiries, maintain communication, and provide customer service
- Send project updates, order confirmations, and other administrative communications
- Provide text messages if you have explicitly opted in to receive text messages

3. With Whom We Share Personal Information

We do not sell, license, or lease your personal information to third parties.

We may share your information with:

- Service Providers: Trusted third parties who assist in hosting electronic communication platforms, email distribution, analytics, or other communication tools, but only for the purpose of providing services on our behalf
- Employees and subcontractors for purposes of performing our work
- Legal Authorities: When required by law, subpoena, or legal process

Personal information is not shared with third parties or affiliates for marketing purposes. Your information is used only for communication related to Rosa Mosaic services.

4. Your Rights and Choices

You have the right to:

- Access or update your information at any time

- Opt out of marketing emails by clicking "unsubscribe" at the bottom of any email
- Opt out of SMS, MMS, and other types messages by replying STOP to any message
- Request deletion of your personal data by contacting us at www.Rosa Mosaic precast.com

5. Data Security

We take appropriate technical and organizational measures to safeguard your personal information from unauthorized access, loss, or misuse. Our security measures include:

- Restricted Access: Personal information is only accessible to authorized personnel who require it to perform their job duties.
- Password Protection: Strong password policies are enforced, including complexity requirements and regular updates.
- Secure Networks: Firewalls, antivirus protection, and intrusion detection systems are used to secure our digital environment.
- Regular Backups: Data is securely backed up on a regular schedule to protect against accidental loss or system failure.
- System Updates: Software and operating systems are regularly updated and patched to protect against vulnerabilities.
- Training and Awareness: Employees receive regular training on data privacy, cybersecurity best practices, and how to identify phishing or social engineering attempts.
- Incident Response Plan: In the event of a data breach or security incident, procedures are in place to respond promptly and effectively.

6. Changes to This Privacy Policy

We may update this Privacy Policy periodically. Any changes will be posted on this page with an updated effective date. We encourage you to review this page regularly.

Contact Us

If you have any questions or concerns about this Privacy Policy or Terms and Conditions, please contact us at:

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